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## JEROMY LUKENBAUGH

Oklahoma City, OK

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### OBJECTIVE

IT Infrastructure professional passionate about building secure, efficient systems, solving complex technical challenges, and driving meaningful community impact—ideally without endless meetings.

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### SERVICE

**U.S. Army**  
1997-2001  
US Signal Corp  
US Air Assault  
Honorable Discharge

## BLUE SKY BANK - TULSA, OK

**IT Infrastructure manager**

March 2024 – Present

- Lead the design, implementation, and management of IT infrastructure, ensuring high availability and security.
- Manage and optimize **networking, server infrastructure, virtualization, and cloud services**.
- Oversee **Microsoft 365, Active Directory, and security policies**, ensuring compliance with financial industry regulations.
- Support and enhance **VPN, WAN, and LAN configurations**, ensuring seamless connectivity across over 20 locations.
- Reduced monthly spend on communications by consolidating communications from multiple local carriers to two national carriers, ensuring better pricing for the **capacity** that was needed as the company expanded.
- Develop **disaster recovery and business continuity strategies** to safeguard banking operations.
- Collaborate with stakeholders to enhance **cybersecurity policies, endpoint protection, and threat detection**.
- Manage telecom and technology vendor relationships, negotiate contracts, and evaluate new technologies for banking operations.
- Provide **mentorship and training** to internal IT staff, fostering professional growth and skill development among a geographically dispersed team.

## SAFETY NATIONAL – ST. LOUIS, MO

**Manager of Facilities Technologies**

Sept 2008 – Jan 2024

- Led **network and infrastructure** projects for a multi-site enterprise, managing hardware deployments, office expansions across the United States.
- Led efforts during COVID to facilitate taking over 100 employees to full WFH in 5 days allowing the company to pivot quickly ensuring our lost productivity was minimized during the transition due to the planning
- Developed and enforced **cybersecurity policies**, reducing security risks for over 1,000 users using **Microsoft 365, Okta** and **Authenticator**.
- Migrated these same users from **Cisco WebEx** and an on-premises **Vidyo** solution to **Microsoft Teams** for video collaboration along with expanding use of **Slack** for team communications.
- Deployed and managed **80+ Teams Rooms and AV solutions**, enhancing collaboration infrastructure.
- Participated in multiple **SOCI1, SOX, SSAE 16, SAS 70, and HIPAA audits, GLBA, PCI** and more, ensuring IT security compliance.
- Began as **Network Technician II**, progressing to **IT Operations Manager** and then promoted to **IT Manager of Collaboration** following Safety National's acquisition of Midlands Management in 2019 in alignment with their new expanded team.

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## SKILLS

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### Networking

LAN/WAN, VPN (Palo Alto, Cisco, Tailscale, Wireguard, OpenVPN), Switching and Wireless (Cisco, HP, Ubiquiti)

### Cloud

Microsoft 365, Entra, SAML, Cloudflare

### Cybersecurity

Endpoint Security, Threat Detection and Response, Security and Compliance, Nessus

### Systems

Windows/Linux Desktops & Servers, Android/iOS MDM, Docker, VMware, Proxmox

### Collaboration & DIY

Conference and Video Rooms, AV, Microsoft 365, Google Workspace, Slack, Discord, Wireless Networks, Amateur Radio

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## PASSIONS, HOBBIES AND MORE

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- **Amateur Radio (Ham Radio):** Active and longtime radio enthusiast, focused on emergency communications and community preparedness. I hold a Technician license (4/24) and am currently studying for my General license.
  - **Homelabbing:** Experimenting with virtualization, networking, and cybersecurity to continuously expand technical expertise.
  - **3D Printing:** Designing and fabricating practical solutions and custom hardware for personal and community projects.
  - **Overlanding & Camping:** Exploring the outdoors with a technology twist—equipped for off-grid adventures and communication preparedness.
  - **Civic Engagement:** Committed to leveraging technical skills and personal time for local community improvement and outreach.
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## VOLUNTEER

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Actively involved with various community organizations across the Oklahoma City area, providing specialized technical assistance and collaborative problem-solving:

- **Technology Refurbishment:** Securely wiped and reinstalled Windows OS using open-source software, repurposing donated over 150 computers over my career and significantly reducing IT expenses for local nonprofits.
- **Community Infrastructure & Open Source:** Volunteer-run and administer Mastodon and Pixelfed federated social network instances, managing infrastructure, moderation, security, and community growth. Experience scaling secure, decentralized platforms.
- **SISU Youth Services:** Regularly volunteered with SISU, a local organization supporting unhoused youth with essential resources, low-barrier shelter access, and stable, long-term housing. Assisted with technology implementation, resource management, and logistical support.
- **Emergency Communications Mesh Network (Ham Radio Club):** Currently volunteering with a local amateur radio club to build and deploy a statewide wireless mesh network. This network will bolster emergency communications capabilities for county emergency managers, storm spotters, and news agencies, improving public safety and rapid information dissemination during critical incidents.